

# IOWA STATE UNIVERSITY

## SERVICE DELIVERY

In July 2019, Improved Service Delivery will officially launch to enhance Iowa State University's Finance and Human Resources operations by building upon our culture of service, fostering increased collaboration, and ultimately advancing ISU's mission. Dedicated specialists will transition to Service Delivery teams.

Expert supervisors will manage these teams and ensure access to regular, consistent training and updated technology and systems (e.g., Workday), and cultivate a collaborative team-based approach to providing consistent, high-quality, customer-focused Finance and Human Resources services.

## PINE

Serving the College of Agriculture and Life Sciences (CALs) and ISU Extension and Outreach (E&O)

### FINANCE

For your **Finance Service Delivery** questions or comments, please use the Finance email address:

[finance\\_delivery@iastate.edu](mailto:finance_delivery@iastate.edu)\*

#### Finance Manager

Jenni Winter [jwinter@iastate.edu](mailto:jwinter@iastate.edu)

#### Assistant Finance Managers

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#### Financial Specialists

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#### Grant Specialists

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Note: Once all office locations and phone numbers are assigned and finalized, complete contact information, as well as team assignments and responsibilities, will be posted on the Finance and University Human Resources web pages as a permanent resource.

#### Procurement & Expense Specialists

|                         |  |
|-------------------------|--|
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### HUMAN RESOURCES

For your **Human Resources Service Delivery** questions or comments, please use the HR email address:

[hr\\_delivery@iastate.edu](mailto:hr_delivery@iastate.edu)\*

#### Sr. HR Partner

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#### Staff Recruiter

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#### HR Partners

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#### HR Coordinators

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**Robyn Davis:** Animal Science, Animal Science Farms, Iowa Beef Center, Egg Industry Center, NREM, Horticulture, North Central Regional Aquaculture Center, Iowa Coop Fish & Wildlife Unit, Plant Pathology, Entomology, Iowa Soybean Research Center, Seed Science Center

**Rebecca Green:** CALs Units, CSRL/Global, Research Farms, Ag Entrepreneurship, Agronomy, AGEDS, North Central Plant Introduction, CALT

**Malissa Tritsch:** ISU Extension and Outreach